

Staying Connected During the Coronavirus Situation

As the country deals with the effects of the Coronavirus (COVID-19), Comcast is taking immediate steps to help connect more low-income families to the Internet at home. Effective Monday, March 16, 2020, new Internet Essentials customers will receive two free months of Internet service. We are also increasing the speed of the program to 25 Mbps downloads, and 3 Mbps uploads for all new and existing customers.

After your first two free months expire, you can either cancel the service (which you can do at any time) or keep it as a regular paying Internet Essentials customer. You will receive an easy to use self-install-kit that includes a cable modem (to receive service at your home) with a WiFi router (to connect your devices without wires). There is no term contract or credit check and no shipping fee for equipment.

Go to: <https://www.internetessentials.com/covid19>



Step 1: Apply

[Apply Now](#)

You may be instantly approved!



Step 2: Qualify

After completing your application, you may qualify if:

A

You are eligible for public assistance programs such as the National School Lunch Program, Housing Assistance, Medicaid, SNAP, SSI and [others](#).

B

You do not have outstanding debt to Comcast that is less than a year old. Families with outstanding debt more than one year old may still be eligible.

C

You live in an area where Comcast Internet service is available but have not subscribed to it within the last 90 days.



Step 3: Get Approved

We'll review your completed application. It may take longer if documents have to be submitted.

If approved, you will receive a [Welcome Kit](#) and Internet equipment in 7-10 business days.



Step 4: Get Online

Use the step-by-step guide included with your Internet equipment to set up your service.